

"Thank you so much for making my job easier and upholding our high standards of service"

-Director of Event Management, Pan Pacific Hotel

Banquet Setups Bellmen
Banquet Servers Porters

STAFFING SOLUTIONS

Cocktail Servers Convention Hosts Bartenders Convention Cleaning Wine Stewards Convention Setup Bar Runners Concessions Staff A La Carte Servers Special Events Staff Bus Persons Grounds Keepers Chefs Maintenance Crew Saute Chefs Storeroom Clerks

FOR THE HOSPITALITY INDUSTRY:

Carvers Cashiers Prep Cooks Reservationists Line Cooks Front Desk Clerks Dishwashers Announcers Stewards Housekeepers **Buffet Attendants** Housemen Food Runners Food Production Beverage Cart Attendants Fitness Spa Attendants Convention Registration Promotion / Demonstration Coat Check Attendants Greeters / Host/esses

OUR GUARANTEE TO SERVICE:

In the hospitality industry, nothing is more important than excellent service. EWR understands our clients' needs, and delivers the service standards they and their guests demand. That is what makes EWR different and also explains why EWR is the leading hospitality staffing provider in Vancouver.

OUR DISTINGUISHED CLIENTS:

EWR's clients are industry leaders with multiple brands and levels of service. Our clients have chosen EWR because of our reputation and our commitment to service excellence.

We have demonstrated our ability to work successfully, applying the same meticulous attention to detail with all of our clients, from the grandest hotels to the smallest boutique establishments.















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EXCELLENCE IN HOSPITALITY STAFFING

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ABOUT EXECUTIVE WAITER RESOURCES:

Established in 1997, Executive Waiter Resources (EWR) was created specifically for the hospitality industry, to provide cost-effective staffing and unparalleled service to our clients.

EWR is a dynamic workforce dedicated to conducting our business with the highest ethical standards, always in the best interest of our clients and our team members.

Our many years of experience, along with our open and consistent communicative approach toward our clients and our staff members, is what enables us to consistently deliver a superior hospitality staffing service.

In addition to focusing on servers, EWR also provides a diverse and dedicated workforce for all hourly positions in the hotel and resort industry. We strive to be the only staffing source you will ever need.

EWR is managed by hospitality professionals who understand and will deliver a personalized service and cost-effective solution to your needs. From on-site orientations and support to accurate and timely billing, EWR is the premiere hospitality staffing solution in Vancouver.

THE EWR Staffing Advantage:

In today's uncertain economy, with turbulent and inconsistent occupancy levels, and erratic business volumes, hotels are being forced to find creative solutions for staffing shortages.

If your human Resources department is constantly recruiting for those front of house positions with a high staff turnover, EWR may just be the solution for your hotel operation.

THE PLACEMENT MYTH:

It is a common misconception that outsourced or buy-out labour is an expensive and short-term solution to staffing a hotel.

Our clients find the opposite to be true. When they factor in the tangible costs of payroll, benefits, and taxes, as well as the intangible yet very real costs of recruiting, training, and turnover, our clients clearly find that they save on time and money with EWR.

Whether you are in Human Resources or in Operations, you may experience the negative impact of employee turnover every day. Unfortunately, so do your guests!

Unlike conventional labour sources, EWR is focused on providing our clients with long-term solutions by giving them affordable access to our full range of resources, be it on a temporary or permanent basis.

Training costs are minimized for our clients by the ability to permanently place EWR temp staff members who have already proven themselves to be an asset to their service team while on assignment as a temp.

Providing quality temporary support, along with a fool-proof staff recruitment service, is where we excel.

STAFF Incentive:

Our placement arrangement is designed to be simple and cost-effective for our clients, while also providing swift advancement opportunities to our most skilled and motivated staff members.

FROM PLACEMENT TO PERMANENT:

Our unique placement program has been recognized by several of our clients as being a very effective recruitment and screening tool. Our temp to perm arrangement consists of a 240 hour placement.

Our clients have the unique ability to select and recruit EWR staff members who have already become familiar with their facility and who have also developed a rapport with their team and their clients while working on a temporary basis.

During a placement, 240 hours of labour are counted down and billed to our clients at our regular temp rate. Upon completion of the 240 hour placement, our clients may directly hire our candidate with no further obligation to EWR.

NO OUTRAGEOUS PLACEMENT FEES:

There are no placement fees or surcharges for this service. Should a candidate not consistently generate positive performance reviews during a placement, our clients are free to terminate them at any time without any further obligations to the candidate or EWR.

